

ALABAMA LAW ENFORCEMENT AGENCY



D R I V E R S Y S T E M

AATA ALEA PRESENTATION

Thursday December 8th

WHO IS ALEA DRIVER LICENSE?

- Front Office (Field)
 - Exam Offices
 - Reinstatement Offices
 - County Partners Offices
 - CDL Sites

292 Employees

Serving 30,000+ Customers
a week

- Back Office (HQ)
 - Reinstatement
 - Review officers – Ignition Interlock
 - Safety Responsibility Unit
 - Driver Improvement Unit
 - Mandatory Liability Insurance Unit
 - CDL Unit
 - Medical Unit
 - Records Unit
 - Data Entry Unit
 - DL Helpdesk
 - Vessel Registration & ATV Registration
 - Vessel Operator Certification
 - Hearing Unit(Fraud)

WHAT IS LEADS?

- LEADS is the Alabama Law Enforcement Agency Driver System
- One integrated driver license system that will replace and modernize numerous current systems
 - 8+ Systems involved in DL now, varying ages
 - Front Office Issuance System is over 17 years old
- Automates many outdated manual processes, will allow ALEA to expand services which are currently limited
- Hardware upgrade
 - Computers, cameras, scanners, printers, card readers etc.
- Going Live - April 26th, 2022

IMPORTANT CHANGES

- Going to a single Driver License Number (DLN)
- Expanding Search ability (SSN, Address, and other)
- Change of Address and updating Voter Registration will be done online so the form will no longer be needed.
- New hardware at every office
- Background check truly done in the background
- Update emergency contact information
- Hardship applications will now be submitted online
- Expanding Online Services

EXPANDED ONLINE SERVICES

- Online Renewals/Duplicates
- Submit Pre-Applications – “New to Alabama”
- Update Addresses Online
- Purchase Motor Vehicle Records
- Purchase Crash Reports
- Upload DOT Medical Cards
- View TSA HazMat Background Check
- Access Reinstatement
 - Pay Fees
 - View Requirements
 - Generate Reinstatement Letters
- Virtual Assistant - Trooper

DLW – DRIVER LICENSE WORKSTATION

- New Computer
 - Windows 10
- New Monitor



- Lighting
 - Constant LED light replaces flash
- Facial Recognition



SIGNATURE PAD AND CREDIT CARD READER

- Will be utilized for capturing the signature of the customer.
- Some County Partners utilize their own credit card partners, but they will still have to use this for capturing the signature.
- If using the ALEA credit card processor, new chip reader and tap to pay will be options.



NEW PRINTER, BARCODE SCANNER & CASH DRAWER

- Consolidating into single printer
 - No more receipt printer and document printer



LEADS TIMELINE

- LEADS Goes Live **April 26, 2022**
- **Office Closures**
 - 76 ALEA DL Offices – 100+ County Offices will have to be cut over
 - Online Services will come back up immediately
- Customers with expiring DL/ID will be sent reminder letters to renew prior to the closure
- **180 days before expiration, DL/ID can be renewed online**

UPCOMING EVENTS

- Training –
 - User Review Coming soon
 - We will reach out to you in the coming month to ask you to review the list of users in your county that have access to driver license.
 - This will be done to update our existing system and to also populate the new system.
 - As always it is critical to notify ALEA when employee changes occur in your agency.
 - More information will follow in the coming month.
 - County partners will receive training on LEADS
- County Partner Newsletters
- Another County Demo will be schedule earlier next year
- For any questions/feedback that you think of after the presentation please contact us at: LEADSInfo@alea.gov Put "AATA Question" in the subject line.

If you have not visited with the LEADS team onsite today, please do so before you depart the conference.

QUESTIONS

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